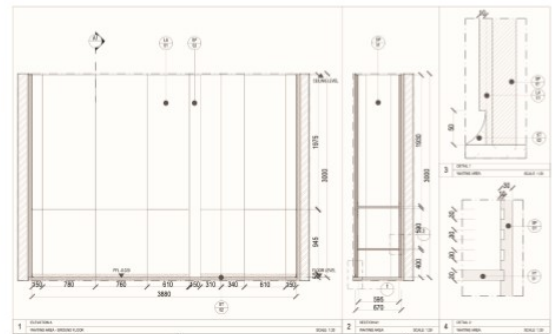




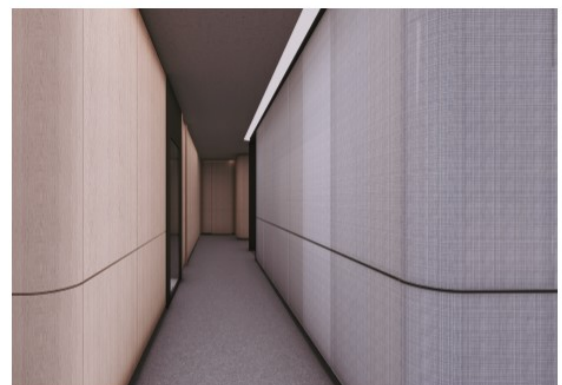
VETERINARY PRACTICE JAKARTA



The stress animals experience in veterinary clinics is a significant yet often overlooked issue. In Indonesia, the demand for pet healthcare services has surged, but many facilities remain underdeveloped. Even modern clinics equipped with salons often fail to recognize how design and layout impact animal well-being. The arrangement of spaces, acoustics, and sensory factors such as lighting and odors can either alleviate or exacerbate stress in pets.

When sensory and psychological needs of animals are neglected, anxiety is often unintentionally induced. Factors such as cramped waiting areas, loud noises, and unfamiliar smells create an overwhelming atmosphere for pets, resulting in stress that can eventually affect their overall health (Lloyd, 2017).

The redesign of this Clinic in Jakarta focuses on minimizing these stressors by following the concepts of cleanliness, calmness, and comfort. The clinic now spans two shophouse units and features separate waiting areas for dogs and cats to minimize interspecies stress.

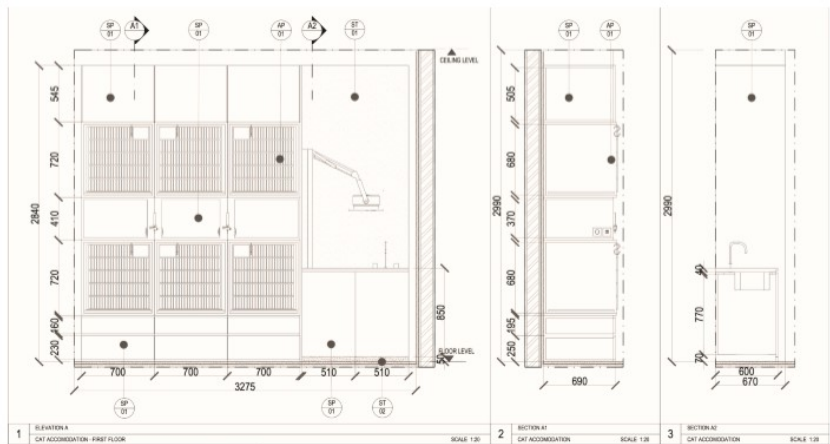


VETERINARY PRACTICE

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For cats, who prefer to remain above ground, the design includes cat towers—specially designed for cat carriers to rest securely on elevated platforms. These towers can accommodate up to three carriers, with adjustable height platforms to provide the cats with a sense of safety and security.

Another key design feature is the built-in patient accommodation cages. These custom-made cages enhance ergonomics for veterinary staff and prevent direct eye contact between animals, creating a calmer recovery environment. For cats, the cages are designed to be above ground, providing comfort and reducing stress. The design also includes plinth steps with anti-slip mats for easier access by veterinary staff.



For dogs, the cages are designed to minimize movement, promoting rest and recovery. The top cage measures 700mm x 700mm, suitable for small to medium-sized dogs, while the lower cage, with a height of 1040mm, has removable separators to create larger spaces for tall breeds like Great Danes. Each cage is equipped with an anti-slip pad and compartments for medical equipment, ensuring that the necessary tools are within easy reach.

These thoughtful design interventions aim to create a welcoming, efficient environment that reduces stress and elevates the overall experience for both pets and their owners.

By addressing key stressors and optimizing operational efficiency, the clinic can improve the standard of veterinary care, ensuring a more positive and calming experience for everyone involved (Dawson et al., 2016; Mariti et al., 2016).

